

BIRTHDAY PARTY 411

Everything you need to know about your upcoming Birthday Party at Sports Connection!

Food & Drinks

Drinks: Drink pitchers are included with your party (1 pitcher per 5 kids). Additional pitchers can be purchased for \$5 each. Drink choices include: Coca-Cola, Sprite, Orange and Pink Lemonade. Juice Boxes may be available upon request. (Selections may vary per location).

Pizza: Pizza is available for purchase. Each pizza is an extra large, 16-slice pizza (approx. 5-7 kids per pizza). The cost is \$15 for Cheese, \$16.50 for Pepperoni, \$18 for Veggie, (plus tax). Call 704-583-1444 or email Office@SportsConnectionNC.com to preorder your pizza.

Cakes: Birthday cakes are not provided but can be brought in to Sports Connection locations. We encourage you to bring your own candles and cake knife. We have freezers to store ice cream cakes. Parents should let their host know when to remove the ice cream cake from the freezer.

Other Food & Drinks: No outside food or drinks (except the Cake, Ice Cream and Pre-Packaged Snacks like Chips, Crackers or Cookies) are allowed to be brought in to Sports Connection locations without special permission.

Party Room

Supplies: We provide all of the plates, cups, napkins, forks and spoons needed for your party. You may bring your own themed tableware and decorations if you choose; however, the party rooms are not accessible for detailed setup until 10 minutes prior to your scheduled room time.

Room Time: There is usually another party before and after your party; therefore, we appreciate you vacating the room no later than 10 minutes after the scheduled end of your party. Additional room time may be available if rented in advance. All locations have public tables that can be used on a first come basis if more time is needed.

Balance

Payment: Near the end of your party, your party host will collect the balance due for any additional participants, pizzas, extra drinks or other party add-ons. All major credit cards are accepted.

Other Information

Party Time: Your party is scheduled to begin and end at the time you booked it. It is not necessary to arrive more than 10-15 minutes prior to your party. Attractions and the party rooms are reserved for specific times for your party. No refunds or rescheduling will be allowed for parties or guests arriving late.

Room Size: The party room size and seating is based on the number of paying participants. If you are expecting a large number of extra adults or non-participants, please let us know so we can try to accommodate your additional space needs. *(Additional charges may apply)*

Host: Sports Connection will provide a Host/Activity Coordinator to facilitate the activities for your party and assist the parents while in the party room. Parents are responsible for helping with and disciplining the children if needed and communicating with the party host on how they would like assistance with the cake, pizza and presents in the party room.

Rules: The recommended age for a Laser Tag party is 7 years or older. Socks are required at Jump-N-Play parties. Other parties or people may be in Jump-N-Play, Games & Rides and playing Laser Tag at the same time as your party. Pinatas, Silly String and confetti are not allowed inside Sports Connection locations.

Rescheduling Policy: If a rescheduling request is received more than 10 days before the party or activity date, we will do our best to accommodate the request and will not charge a fee for rescheduling. If a rescheduling request is received within 10 days or less of the party or activity date, there will be a \$50 rescheduling fee charged to reschedule to a different date or time.

Cancellation Policy: Once a party or activity is booked and paid for, a cancellation of that party or activity will result in a \$50 cancellation fee. The remaining balance will be issued as a Sports Connection CREDIT to be used for another date or program at Sports Connection, or the balance can be put on a Sports Connection GIFT CARD to be used at any time in the future. There will be no transfers or credits allowed without at least a 4 hour notification before the start of your party or activity.



We hope you have a **HAPPY & FUN** Birthday Party
at Sports Connection!

704.583.1444 SportsConnectionNC.com

Extras & Add Ons



Party Favor Bags \$5 Per Bag

Each child will receive a Connection Credit Card with 250 Redemption Tickets and a Party Favor Bag to GO SHOPPING at our Redemption Counter full of toys, candy and fun!



Game Cards \$5 & Up Value

Game Cards purchased in advance will receive a free lanyard. Game Cards are available in any dollar amount starting at \$5 each.



Balloons \$5 Per Bundle

Each Balloon package includes three colored/latex balloons and one Mylar "Happy Birthday" balloon. Additional colored/latex balloons are \$1.25 each and Mylar balloons are \$2.00 each.



Extra Room Time \$30 Per Half Hour

Extra room time must be booked in advance and may not be available at all times. The extra 30 minutes is for the room, not attractions.



Pizza Cheese : \$15 Pepperoni : \$16.50 Veggie : \$18

Extra large, 16 slice pizza. We recommend one pizza for each 5-7 kids. Pre-order at least 24 hours before your party. Prices do not include tax.



Other Extras Prices Listed Below

Bowling Pin - \$15 per pin
Ice Cream Cups - \$1 each
Drinks - \$5 per pitcher (serves 5)

Day Of Your Party Checklist

- Arrive 10-15 Minutes before party time (Parties and Activities must start at scheduled time)
- Check-in with Birthday Manager at check-in counter (Confirm all party details)
- Confirm Pizza Order (Pizzas should be pre-ordered; some changes may be available at check-in)
- Place cake and goody bags on bottom of party cart (Leave room for presents on top of cart)
- Meet Your Party Host (Party Host is here to help, discuss expectations)
- Help Greet Party Guests (All guests should receive a wristband and add name to host sheet)
- Check-out with your host near the end of the party (All major credit cards are accepted)
- Have FUN!**